



**PACT FOR
SKILLS** *Leader*

An initiative of the European Commission



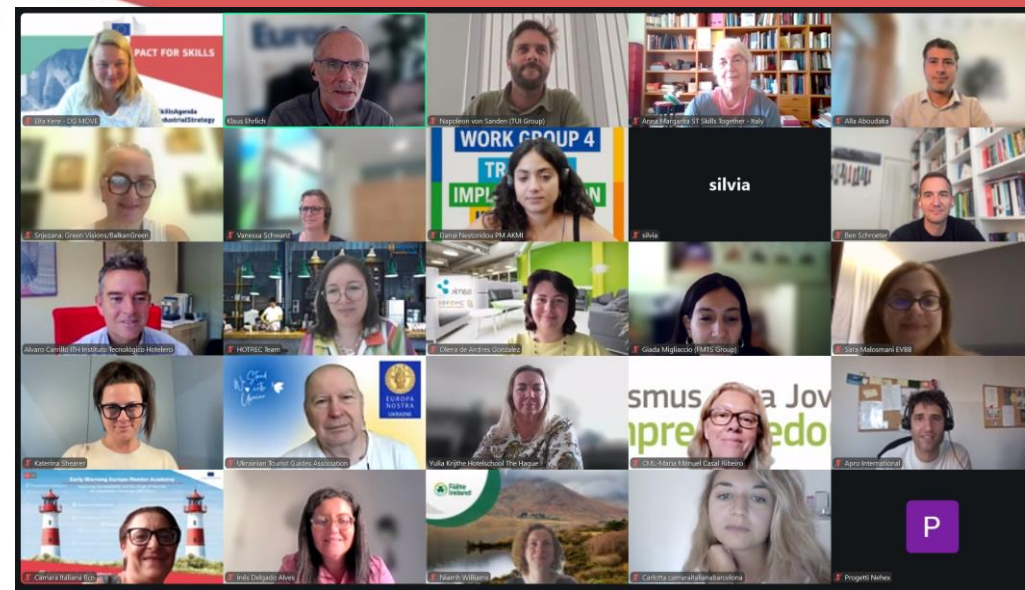
European
Commission



PACT FOR SKILLS IN TOURISM

27th Coordination Meeting

11/09/2025



Agenda

1. **Opening**
2. **[EU accommodations: an overview of skills shortages and development needs](#)** – *Mr Ben Schroeter, Booking.com*
3. **News from the Pact for Skills**
 - * DG MOVE – *Ms Elfa Kere*
 - * Support Services – *Ms Alexandra Green*
4. **PacTS4ALL – our Tourism LSP internals**
 - **[KPI progress survey](#)** for annual report
 - **[Work Groups](#)**: presentation of activity plans
5. **Events**
 - Upskilling and reskilling for the digital and green transition (peer-learning) – 18th-September, 14:00-16:30 CEST (*only for Pact for Skills members*)
 - **[Emerging occupational profiles in tourism](#)** – 18th-September, 14:00-16:30 CEST
 - AI in small tourism services – 9th October, *before or after LSP meeting*
 - **[Will my job exist in 5 years?](#)** ETOA-Pantour conference - 3rd-November, 14:00-17:00 GMT, WTM
 - PacTS4ALL international conference – 24th-October 10:30-14:00 at TIS Sevilla
6. **Next meetings** 9th-October / 13th-November

Meeting folder: https://drive.google.com/drive/folders/1iccFnJo1gtvdQw4qRfIN4KVkz84m81Vb?usp=drive_link

Recording: https://drive.google.com/file/d/1iRjPM55AgGZ_l11R69jh3C8s8fykecy-/view?usp=drive_link

AI transcript: https://app.read.ai/analytics/meetings/01K4WE22WJA4HTHNAYRCH8NX4C?utm_source=Share_CopyLink

EU accommodations: an overview of skills shortages and development needs [\(link\)](#)

Mr Ben Schroeter, Booking.com

News from the Pact for Skills in Tourism

- **DG MOVE** – *Elfa Kere*
- **Support Services** – *Alexandra Green*

EU Strategy for Sustainable Tourism

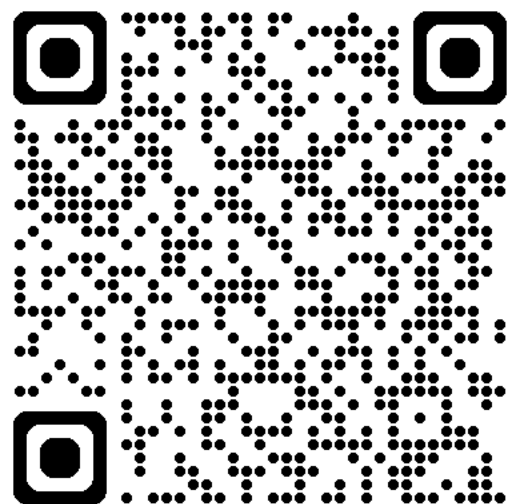
Targeted Consultation:

DDL: 15 August 2025*

Open Public consultation:

DDL: 12 September 2025

About this initiative & Call for Evidence



Past and upcoming events:

- T4T webinar (Digital transition subgroup): ‘Connecting Europe: Multimodal Travel for Sustainable Tourism’ – 27 June 2025
- T4T webinar (Resilience subgroup): ‘Seamless cross-border travelling’ – 10 September 2025
- T4T webinar (Green transition subgroup): ‘Sustainable destination management and regenerative tourism’ – 24 September 2025 (15h-17h)
- **SAVE-THE-DATE:** T4T Plenary meeting 25 November 2025 (hybrid)
- **European Tourism Day** – now planned for 26 January 2026



ECORYS Pact for Skills Support Services News Update

PfST LSP 27th Coordination Meeting
11 September 2025

PfS updates

Events

- The next networking event is planned for 23 October. Registrations will open in the next few weeks.
 - **Please note that this event is for Pact for Skills members only, so please do register to the Pact if you haven't already.**

Online resources

- The PfS online library was updated in July with new EU and sectoral level resources.
- The PfS funding tool is updated every month.

PacTS4ALL – our Tourism LSP internals

- [KPI progress survey](#) for annual report

Deadline: **Monday 15th-September**

Replies so far: **14** (*last year: 32*)

- [Work Groups](#)

- Work Group 1 - [Skills Partnerships](#)
- Work Group 2 - [Cooperation](#)
- Work Group 3 - [Special groups and their needs](#)
- Work Group 4 - [Training implementation](#)
- Continuous online registration to the groups is possible [HERE.](#)



Work Groups Tourism LSP

Objectives

- Make practical, consensus-based decisions on discussion points
- Generate knowledge for Tourism LSP members and their network
- Support the Tourism LSP in achieving its KPIs
- Formulate policy recommendations

How do the groups operate?

Each group has a Coordinator (*see table below*) that calls for meetings, oversees the activity progress, assigns tasks to the WG members, takes meeting minutes and prepares the follow-up reports.

Work Groups

	Group	Coordination contact	Resources online
1	Skills Partnerships	Federturismo	GDrive
2	Cooperation public sector and industry	EVBB	GDrive
3	Special groups and their needs	CEHAT	GDrive
4	Training implementation in practice	AKMI	GDrive

General questions: contact engagement@pacts4all.eu

How to join any of the work groups?

To join any of the above groups, simply [go to this form](#) where you can indicate your name, entity, and the group(s) you would like to participate. Your coordinator will then include you in the respective list for future communications.

For further information on the four groups, [have a look here](#).

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- **AI in small tourism services** – 9th October, *before or after LSP meeting*
PRACTICAL CASES AND SPEAKER SUGGESTIONS ARE [WELCOME](#)
- **Pact for Skills networking event** is planned for 23 October. Registrations will open in the next few weeks. *Only for Pact for Skills members* - [register to the Pact](#) if you haven’t already.
- **PacTS4ALL international conference** – 24th-October 10:30-14:00 at TIS Sevilla **SPEAKER SUGGESTIONS ARE [WELCOME](#)**
- [Will my job exist in 5 years?](#) ETOA-Pantour conference - 3rd-November, 14:00-17:00 GMT, WTM
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Next meetings

Next meetings:

- 9th-October, 15:00 – 16:30 CEST
<https://us02web.zoom.us/j/84362132749?pwd=Yl37efGTEYPc9l6HnGHKNXb4cb5Rb6.1>
- 13th-November, 15:00 – 16:30 CET

Contact for any further questions: Klaus Ehrlich – Coordinator engagement@pacts4all.eu